

RETURNS FORM

Name: _____

Surname: _____

*Phone number: _____

*Email: _____

Address: _____

Order number: _____ Order date: _____

Date of reception of the product: _____

(*Non-compulsory data)

The address where you should send your return package is:

Name: ELEWERT / EURO CARGO EXPRESS

CIF/VAT. NO.: B42600395

Address: Calle Illes Balears, 3
Polígono Industrial El Pastoret
03640 Monóvar (Alicante)
ESPAÑA

Phone number: +34 617 063 189

Email: returns@elewert.com

I WISH TO RETURN THE FOLLOWING ITEMS

Item reference	Size	Reason for return (A,B,C,D,E)

A) Wrong product

B) Product in bad condition

C) I don't like

D) Fits small

E) Fits big

REFUND OF MONEY

The refund will be made in the same form of payment with which you originally paid for your order. Once we have received your return, our quality department will review your products. If they comply with our returns policy, within 48 to 72 working hours you will be refunded the amount of the items.

STEPS TO FOLLOW TO MAKE YOUR RETURN

-You must put our ELEWERT PRODUCT BOX inside another box to protect it during shipment. It is VERY IMPORTANT that the product box arrives in perfect condition, otherwise 5€ will be deducted from the amount of your return, as a penalty.

-Before closing the package, ALWAYS REMEMBER to insert this RETURNS FORM in the box.

-Once your shipment has been packaged and protected, you must please clearly indicate the sender details on the outside of the package, and your order number so we will be able to identify your return.

IMPORTANT: If you have any doubts, you can review our return policy in the help section of our website: <https://elewert.com/ayuda/>

In this way, you can be sure that you are complying with the conditions of our policy. Should you require any further assistance, please do not hesitate to contact us at: returns@elewert.com. returns@elewert.com.

RIGHT OF WITHDRAWAL

You may exercise your right of withdrawal within the statutory period of 14 days from the day following the date of a service contract or the date of receipt of a product.

In accordance with article 71 of Law 3/2014, of 28 March, which amends the revised text of the General Law for the Defence of Consumers and Users and other complementary laws, I hereby inform you that I withdraw from the contract of sale of the goods/ services described above within the established term, for which I would be grateful if you would contact me using the contact details provided, in order to notify me that this request has been made.

If you wish, we provide you with the forms where you can exercise your ARCO Data Protection rights. You can request them at the email address indicated above.

Date of application:

Signature of Consumer/User: